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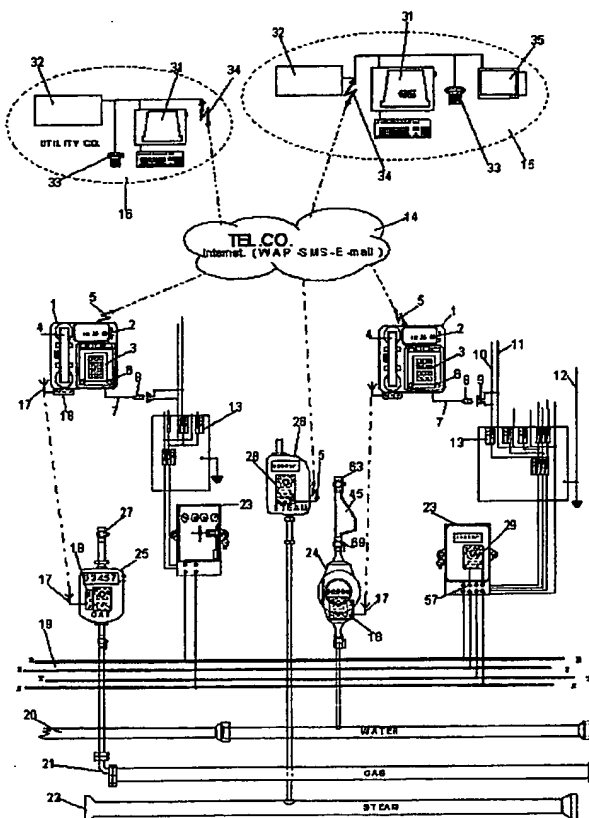
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20030100456 6 November 2003 (06.11.2003) GR</p> <p>(71) Applicant (for all designated States except US): GENERAL ELECTROTECHNIQUE CO LTD [GR/GR]; 2, Heyden Str, GR-104 34 Athens (GR).</p> | <p>(71) Applicants and
(72) Inventors: PARASKEVAKOS, Theodore, George [US/GR]; 7, 28 Oktovriou Str, GR-152 35 Vrliissia (GR). KASTRINAKIS, Pavlos [GR/GR]; 2, Heyden Str, GR-104 34 Athens (GR).</p> <p>(81) Designated States (unless otherwise indicated, for every kind of national protection available): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NA, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.</p> <p>(84) Designated States (unless otherwise indicated, for every kind of regional protection available): ARIPO (BW, GH,</p> |
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- (54) Title:** REMOTE MANAGEMENT OF PRODUCTS AND SERVICES



(57) Abstract: The present integrated system - method and remote management devices for services and products that are mainly provided by public utility companies, is primarily based on monitoring the consumption of the product. Both the organisation as well as the clients are provided with information (by means of specialised software) regarding the improved management of the products and services of the organisation and the more rational pricing. The consumers are given the chance to contribute to the saving of energy in a substantial manner, thus contributing to reduced environmental pollution. Other system features include the issuance and settlement of invoices, as well as other services such as tele-statistics, tele-marketing, tele-polling, etc.



GM, KE, LS, MW, MZ, NA, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LU, MC, NL, PL, PT, RO, SE, SI, SK, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

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